



# CERTIFICATE OF REGISTRATION

This is to certify that

## Ellen's Glen House Ltd

Carnbee Avenue  
Edinburgh  
Midlothian  
EH16 6FF

has been audited and found to meet the requirements of standard  
**ISO 9001:2015 Quality Management System**

### Scope of certification

NHS Continuing Care facility provision including the following support services:

Hotel Services (Soft FM) including Catering; Cleaning; Laundry, Linen & Sewing; Pest Control; Portering and Waste Management.

Estates & Facilities Management (Hard FM) including Building Management & Administration; Planned Preventive Maintenance (PPM); Reactive Maintenance; Grounds & Gardens; Utilities Management and Reception.

And excluding Clinical Services, Confidential Information and Related Therapies.

**Vicki Howlett**  
General Manager - Certification UK

**Certificate number: 12834**

Issue number: 2024-02

Certificate effective date: 29 February 2024

Certificate expiry date: 2 December 2024

Date of initial certification: 31 March 1998

Previous certificate expiry: 2 December 2021

Date of last recertification audit: 1 December 2021

**Issuing Office:** Warringtonfire Testing and Certification Limited t/a BM TRADA Chiltern House, Stocking Lane, High Wycombe, Buckinghamshire, HP14 4ND, UK  
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